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| **Arifulla P. Basha**  **Senior QA Engineer**  Targeting assignment in **Project & Quality Management (LMS )** with an organization of repute preferably in **Bangalore**  *Experience in Program/Project management capabilities and technology experience to guide the team thoroughly for delivery excellence*  Contact Information  [ab.phatan@gmail.com](mailto:n.mandalapu@gmail.com)  +91- 9008116788  www.linkedin.com/in/arifullabasha  Area of Excellence   |  |  | | --- | --- | | Vendor Management & Transition |  | | Regression Automation / UAT Optimization |  | | Validation |  | | Infrastructure Mgmt. |  | | Troubleshooting & Debugging |  | | Portfolio Management |  | | Team Management / Leadership |  | | Client Relationship Management |  | | Documentation (Defect Reporting) |  |   Knowledge Purview   * **Testing:** Build Verification Testing / Sanity / Smoke, Function, Integration, System, Regression, Data Driven and End-to-end Tests, GUI and Browser Compatibility Tests * **Project Management:** White Papers, Pre-Sales, Scheduling, Tracking, Coordination, Project LOE’s, Quality Processes, Risk Management and Reviews & Mitigation strategies * **LMS:** Organization Administration, Customization, Workflow, Data Utilities, Analytics, Dash Boards, * CI/CD, DevOps and UAT Optimization * Root Cause Analysis * Validated Custom Integrations: Outbound Messages, Workflow & Approvals, Reports, Custom Objects and Tabs, Email Services, Security Controls, Core app and Sandbox data loading * **LMS Tools:**SABA, Pearson View, CertMetrics, Workday, HRIS * **Apps:** saba.com, Mylearn.com, Service Now, Work Day, Oracle 10g and Web Applications * Data Loader * Page Layout Customization * DRE (Release Fallouts) * **International Exposure:** US   Soft Skills   |  |  | | --- | --- | | Motivator |  | | Communicator |  | | Change Agent |  | | Collaborator |  | | Innovator |  | | Time Management  Adaptable  Creative |  |   Education   * Master of Computer Applications in the year of 2002 from Madras University, India   Personal Details  **Date of Birth: 22-September-1977 Languages Known: English, Hindi, Telugu, Kannada, Tamil Address: ISRO Layout, Bangalore-78** | **Highly knowledgeable in a wide variety of tasks like:** Strategic Planning || Project Management || Testing Lifecycle Management || Quality Management || Stakeholder Management || Budgeting / Cost Optimization || SDLC || Standard Test Processes || QA Plan and Strategy  Profile Summary  *Trained LMS Administration/QA – offering nearly 12 years of experience (over 4 years of experience in using LMS applications( Mylearn, SABA, Workday, HRIS and Integrations with Salesforce.com) and over 3 years of experience in Automation Tools like QTP) in software QA processes and testing across Agile methodologies*   * **Effective in high-profile executive roles**, leveraged skills across various divisions in **career dotted roles like** Test Lead/QA and Software Engineer/QA * **Strategic Technology Executive**, with accelerated record of viable solutions and driving business innovation; directing LMS (Mylearn, SABA) * Expertise in uncovering opportunities, and directing trailblazing strategies to improve operations & project * Spearheading LMS QA portfolio for 5 years and performing tasks like setting up LMS QA team for various project initiatives with right FTE and AWF resources * Worked on big projects like MyVMware, HIVE and License Revamp * Played a key role in successfully leading Vendor transition activity from Prolifics to Capgemini for QA for CG offshore team * Strong understanding of industry standards and best practices for IT sector and creating & sustaining project stakeholders including business POC's * Skilled at building a strong bond with each prospect and customer from lead generation to close and beyond through consultative, solution-based approach; front-led training & guiding sessions for FTE Team on planning activities * Possess broad competence in strategic management with driving new IT initiatives, designing corporate infrastructures & contributing in achievement of organizational objectives   Key Achievements   * Showcased tenacity in managing: * Over 50 resources from the vendor as part of different projects for delivering quality for LMS, MyVMware and Baseline Regression Tracks * PRB QA budget and ensuring methodical process of LOE estimate is followed across various projects that are driven from offshore * Owned the defect tracking process; reduced the number incidents on the live platform from 10 - 2 through measures such as Data Variations, Large customers   Work Experience  **May’11 till date with VMWare Software India Ltd., Bangalore as Sr.QA Engineer/QA**  **Key Result Areas:**   * Spearheading entire gamut of operations related to development, modification & execution of test plans and test cases by working closely with the business partner/business owners based on available business and system documentation and specifications * Developing and maintaining documentation of test results to assist in debugging and modification of software * Performing various activities related to validation including: * Assignment rules, workflow and approval process for customized Messages & Alerts on the Home page * Integration between Mylearn to Partner central(SFDC) * API’s using web services * Shouldering responsibility related to different classes creation (e.g. Classroom, Academic, Live Online * Scheduling, examining & analyzing requirements, collecting metrics and creating test plans for LMS projects * Leading GAP analysis with the existing and new design with LMS * Working in coordination with software development team; providing SFDC expertise to analyze requirements & designing solutions within the environment * Leveraging skills in verifying Mylearn, Core App, Customer Portal and other integrations * Identifying the need & imparting trainings for existing as well as new resources on different LMS & MyVMware functionalities and Involved in cross functional activities   Previous Experience  **Jul ’05 – May’11 with MindTree Ltd, Bangalore as Test Lead/QA**  **Environment:**  Java, SQL, QTP, SOAPUI, CMT, TrackMe, Bugzilla and Jira  **Key Assignments:** Report & Dashboard Development, Integrated System Validation, Debugging, SoftwareModification, Testing, Integration ( Core App & Customer Portal), GSS functionalities, Cross-functional Operations, Automation Scripts, Scripting (debug the QTP code), ), Feasibility Analysis, Script Writing, Defect Tracking and Reporting  **Highlights:**   * Architecting QA processes (defect tracking, test case management, automated testing strategies, etc.) * Performing Black Box, Manual, Functional, Regression, Integration, Ad-hoc, Involved in resolving customer issues * Preparing & Reviewing of Test Plan, Test design, Test cases, Test Scripts Estimation Reports.   **Applications worked on:**   * **Store Project** is the project involved and extremely challenging release cycles to accommodate the VMware product release lifecycle (literally one major release each week) with continuous enhancements and projects for the VMware website – referred to as the STORE, application Support - server and application monitoring and ticket handling and tech support for a few of VMware’s products like ESX Server. External store portal was used by many Vmware’s customers including ISVs and OEMs like IBM, Hitachi, Dell and HP. * **VMware® Mission Critical Support** is offered as a supplement to VMware Production Support & Subscription Service; intended to complement the VMware Technical Account Manager. Mission Critical Support is designed for customers who needs access to senior-level, proactive support staff to keep their virtual infrastructures up and running 24x7 – **NSO, VMware** * **VAM** is an end-to-end marketplace for virtual appliances enabling end customers to identify research, evaluate, and deploy enterprise software for virtualization platforms. Together, VAM end users and ISVs create a community of virtual appliance members leveraging the wisdom of the crowds through the VAM community features – **VAM, VMware** * **Phoenix Project**  Vmware’s Store application was migrated to Oracle. We initially worked on the Java-Oracle interface testing. Gradually we moved on to test Oracle core functionality like the Order Management Module -EBS. Oracle BI (data ware housing). * **Sustenance projects** like Stores, VAM, Communities, Knova and Public Eval - VMware |